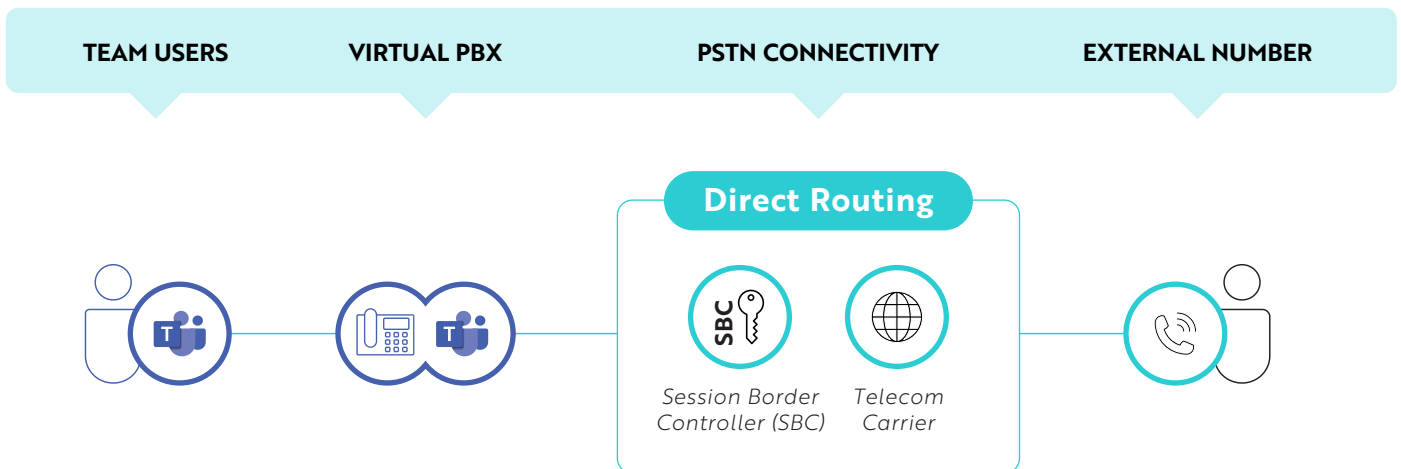**Microsoft**

Microsoft Teams Calling
Direct Routing as a Service

Expertise, Transparency, and Responsiveness

ZIRO provides the most complete and flexible solution to connect Microsoft Teams to the PSTN creating a superior unified communications experience.
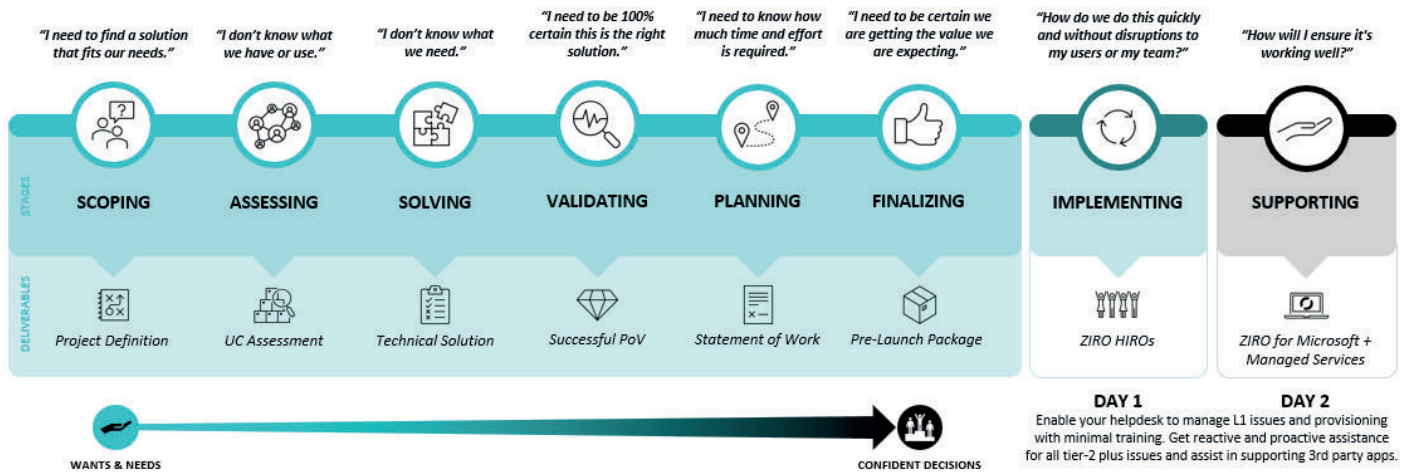
DIRECT ROUTING AS A SERVICE

DRaaS is a cloud-based telephony solution that connects Microsoft Teams to the public switched telephone network (PSTN).

TEAM USERS	VIRTUAL PBX	PSTN CONNECTIVITY	EXTERNAL NUMBER

Direct Routing

SBC
Session Border Controller (SBC)

Telecom Carrier

ZIRO's geographically and cloud meshed redundant architecture eliminat any single point of failure and provides greater than 99.99% availability. Private and secure voice transmission are encrypted using Transport Layer Security (TLS)/Secure Real-time Transport Protocol (SRTP).

ZIRO Microsoft Teams Calling Blueprint

"I need to find a solution that fits our needs."

"I don't know what we have or use."

"I don't know what we need."

"I need to be 100% certain this is the right solution."

"I need to know how much time and effort is required."

"I need to be certain we are getting the value we are expecting."

"How do we do this quickly and without disruptions to my users or my team?"

"How will I ensure it's working well?"

STAGES

| SCOPING | ASSESSING | SOLVING | VALIDATING | PLANNING | FINALIZING | IMPLEMENTING | SUPPORTING |

DELIVERABLES

| Project Definition | UC Assessment | Technical Solution | Successful PoV | Statement of Work | Pre-Launch Package | ZIRO HIROs | ZIRO for Microsoft + Managed Services |

WANTS & NEEDS → **CONFIDENT DECISIONS**

DAY 1
Enable your helpdesk to manage L1 issues and provisioning with minimal training.

DAY 2
Get reactive and proactive assistance for all tier-2 plus issues and assist in supporting 3rd party apps.

Direct Routing as a Service

Lower Risk

Our proven team has successfully completed thousands of projects and will deliver an outstanding experience.

Whatever the need, we've done it and will leverage our experience to ensure your success.

Lower Cost

Don't spend time and money on hiring new resources or training your team for a one-time project, keep costs low by leveraging ZIRO experts.

We offer superior rates and you only metered pay for what you use.

Flexibility & Scalability

ZIRO provides clients with flexible and scalable solutions that can be tailored to their specific needs.

Satisfy all your requirements like compliance recording, CCaaS and other integrations without the hassle.

· Single, dedicated point of contact for support (no need to rely on Microsoft)
· Supported with ZIRO Managed SBCs, which can be customized to meet any compatibility challenges
· Combine DRaaS with ZIRO's services to get consolidated support and eliminate the need to train or staff

EXPERTISE TO GET THE JOB DONE RIGHT

TRANSPARENCY TO ENSURE TRUST & COLLABORATION

RESPONSIVE TO YOUR NEEDS

ZIRO = UC Confidence