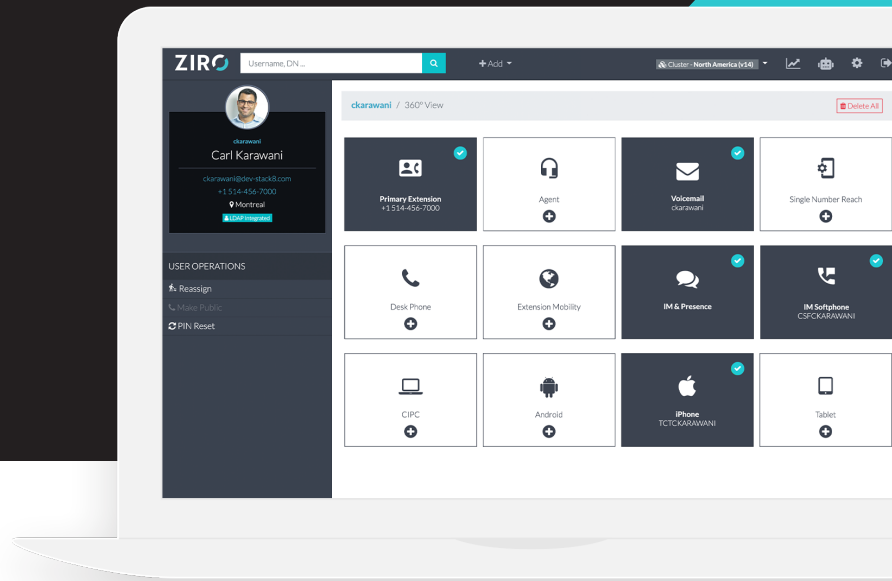




Provision Users for Cisco CUCM.

ZIRO makes it simple.



Provisioning users for Cisco CUCM is so easy, even your help desk can do it.

Manage phones, voicemails, dial plans, and agents in minutes. Offload or automate tasks without ever having to worry about mistakes.

You can even extend ZIRO with easy-to-use APIs and ITSM integrations.

No templates. No mistakes. No hassle.

Manage Your Tech

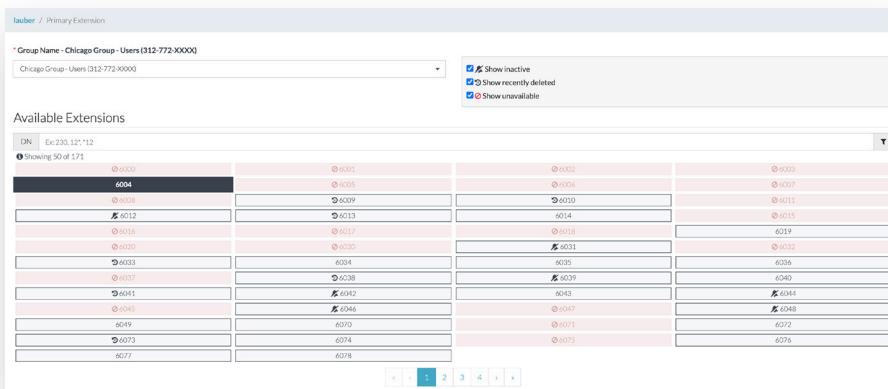
Onboarding and offboarding is easy with ZIRO. You can manage all the MACDs and DID's for your entire workforce with a simple click of the mouse.

Automate Your Tasks

Workflow automation lets you setup provisioning and device modifications without ever needing manual intervention.

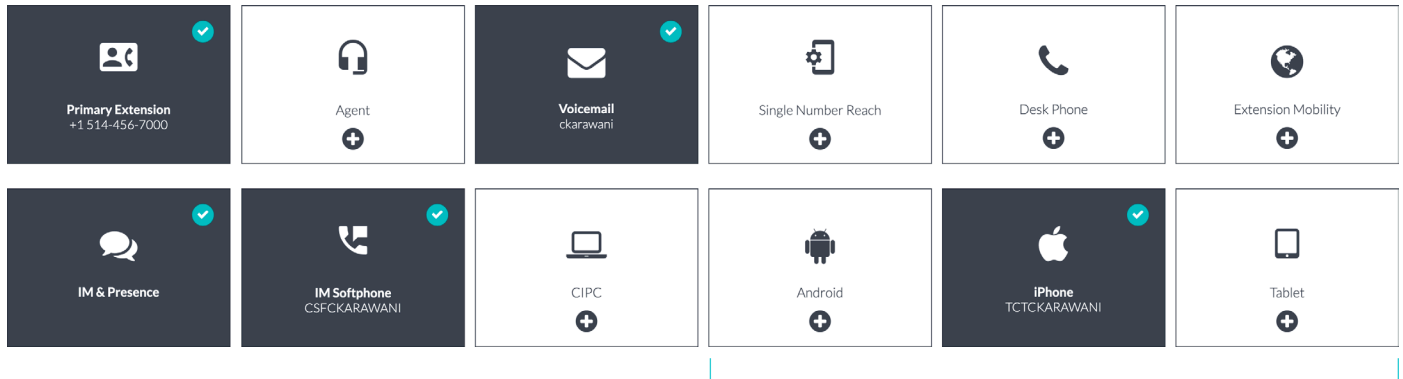
Control Your Workplace

Get the big picture with comprehensive analytics and reporting so you can make informed decisions about user and device usage.



SETUP UCCX/PCCE AGENTS
IN SECONDS

ONBOARD AND OFFBOARD CISCO USERS IN MINUTES



SETUP JABBER DEVICES WITHIN A FEW CLICKS

Master Feature List:

MANAGE

- Live and Interactive 360 View
- ONE-Click Provisioning: No Templates Required
- Dial Plan Management
- Agent Provisioning & Skilling
- Voicemail Management and Pin Resets
- Phone Model Swap
- Drag n' Drop Phone Editor
- Profile Reassignments
- Misconfiguration Feedback
- UnifiedFX Remote Control
- Comprehensive Audits
- Role Based Access Control
- Single Sign-On (SSO)

CONTROL

- Reports Designer
- Device Utilization with Registration Status
- Dial Plan Inventory of Extensions and DIDs
- Global LDAP/AD Directory Reports
- License Optimizations

AUTOMATE

- ZIRO-touch Provisioning and Deprovisioning
- Automation Jobs based on LDAP Filters
- Bulk Provisioning
- ServiceNow Automation
- RESTful APIs

INTEGRATE

- Cisco Call Manager (CUCM)
- Cisco Unity Connection (CUC)
- Cisco IM & Presence
- Cisco UCCX
- Cisco PCCE

SELF-SERVE

- Deskphone Self-Provisioning
- Drag & Drop Phone Editor (Speed Dials/BLFs)
- Call Forwarding
- Pin Reset for Voicemail
- Pin Reset for Extension Mobility
- Single Number Reach