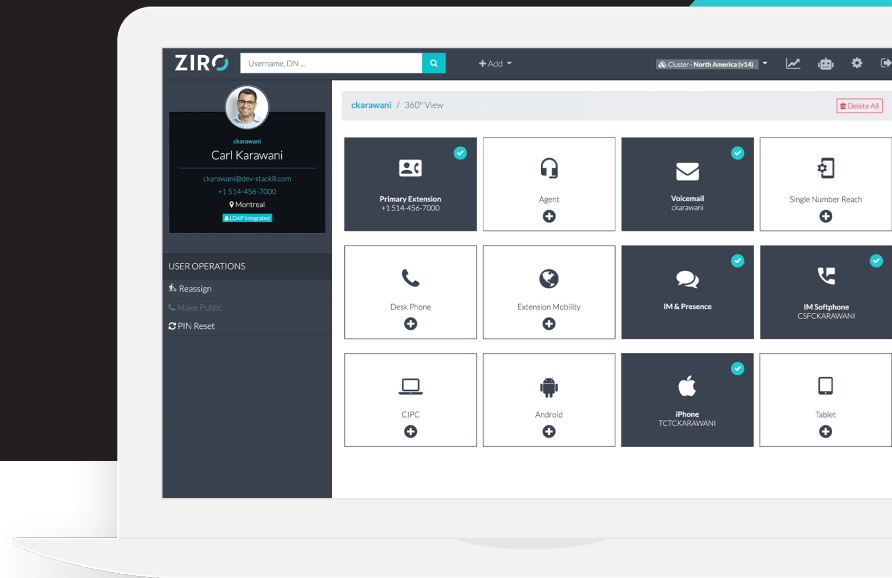




# Empower your help desk

with ZIRO Platform for Cisco UC



With ZIRO Platform for Cisco UC you can offload day-to-day provisioning tasks to your helpdesk without ever having to worry about complex templates or compromising admin security. You can also extend ZIRO any way you want with easy-to-use APIs and ITSM integrations.

ZIRO can be fully configured for Cisco Unified Communications – Managing phones, voicemails, dial plans and agents. No BS. No surprises. No hassle.

## Manage Your Tech

Onboarding and offboarding is easy with ZIRO. You can manage all the MACDs and DID's for your entire workforce with a simple click of the mouse.

## Automate Your Tasks

With ZIRO workflow automation you can setup provisioning and device modifications without ever needing manual intervention.

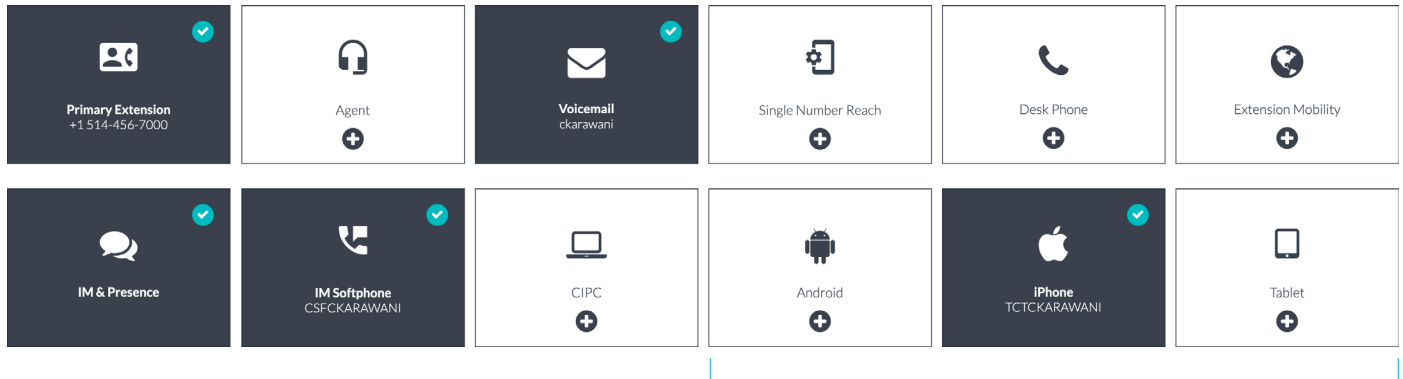
## Control Your Workplace

ZIRO provides the big picture with comprehensive analytics and reporting so you can make informed decisions about user and device usage.

DN	Ec:230.121*12			
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6174	6175	6176	6177	6178

SETUP UCCX/PCCE AGENTS  
IN SECONDS

ONBOARD AND OFFBOARD CISCO USERS IN MINUTES



# Master Feature List for Cisco UC

## MANAGE

- Live and Interactive 360 View
- 1-Click Provisioning with No Template Required
- Dial Plan Management
- Agent Provisioning & Skilling
- Voicemail Management and Pin Resets
- Phone Model Swap
- Drag n' Drop Phone Editor
- Profile Reassignments
- Misconfiguration Feedback
- UnifiedFX Remote Control
- Comprehensive Audits
- Role Based Access Control
- Single Sign-On (SSO)

## CONTROL

- Reports Designer
- Device Utilization with Registration Status
- Dial Plan Inventory of Extensions and DID's
- Global LDAP/AD Directory Reports
- License Optimizations

## AUTOMATE

- Zero-touch Provisioning and Deprovisioning
- Automation Jobs based on LDAP Filters
- Bulk Provisioning
- ServiceNow Automation
- RESTful APIs

## INTEGRATE

- Cisco Call Manager (CUCM)
- Cisco Unity Connection (CUC)
- Cisco IM & Presence
- Cisco UCCX
- Cisco PCCE

## SELF-SERVE

- Deskphone Self-Provisioning
- Drag & Drop Phone Editor (Speed Dials/BLFs)
- Call Forwarding
- Pin Reset for Voicemail
- Pin Reset for Extension Mobility
- Single Number Reach