

# CUCM to Microsoft Teams Migration

For a typical organization with over 15,000 knowledge workers

CUCM CONFIGURATION DATA	COUNT	NOTES
Extensions	23,449	Lines that are associated with an end user or a standalone device
Cisco End Users	17,746	
Orphan Cisco End Users	7,021	A Cisco End User not associated with any device or associated with a device that has no lines (subtotal of the Cisco End Users)
Cisco Devices	30,880	See section 6 of this report for a detailed breakdown of this figure
Devices with Lines	30,026	Out of the total number of Cisco Devices
Devices without Lines	854	Out of the total number of Cisco Devices
Standalone Devices	14,228	A device that is not associated with an end user out of the total number of devices
Devices enabled for extension mobility	8,500	Out of the total number of Cisco Devices
CTI Ports	15	Number of CTI ports
Hunt Groups	360	Number of hunt pilots
Pickup Groups	421	
Subscribed Services	6	Number of Subscribed Services used by Cisco Devices

<b>CISCO END USER STATISTICS</b>	<b>COUNT</b>
Total number of Cisco End Users	17,746
Cisco End Users associated with a single physical device	369
Cisco End Users associated with multiple physical devices	1,943
Cisco End Users associated with both analog and non-analog devices	2
Cisco End Users associated with a PC softphone	10,600
Cisco End Users associated with a mobile application	1,669
Cisco End Users that have extension mobility	10,843
Orphan Cisco End Users	7,021

<b>CISCO EXTENTION STATISTICS</b>	<b>COUNT</b>
Total number of extensions	23,449
Extensions shared between multiple Cisco End Users and/or standalone devices	125
Cisco End Users associated with a single extension	10,205
Cisco End Users associated with multiple extensions	520
Standalone devices associated with a single extension	13,513
Standalone devices associated with multiple extensions	1

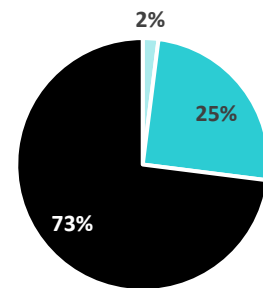
## Feature Parity Overview

To identify feature parity gaps, the CUCM data needs to be mapped and compared to Microsoft Teams. The following examples show the extent of feature parity that would need to be resolved before migrating into Teams.

<b>Target Entity Type</b>	<b>Count</b>
User	10,717
Common Area Phone	12,256
Analog Phone	300
<b>Total</b>	<b>23,273</b>

Table 4 – Target Entity Types

Feature Parity Analysis CUCM to Microsoft Teams



- 16972 Full Feature Parity
- 5779 Partial Feature Parity
- 522 Manual Review Required