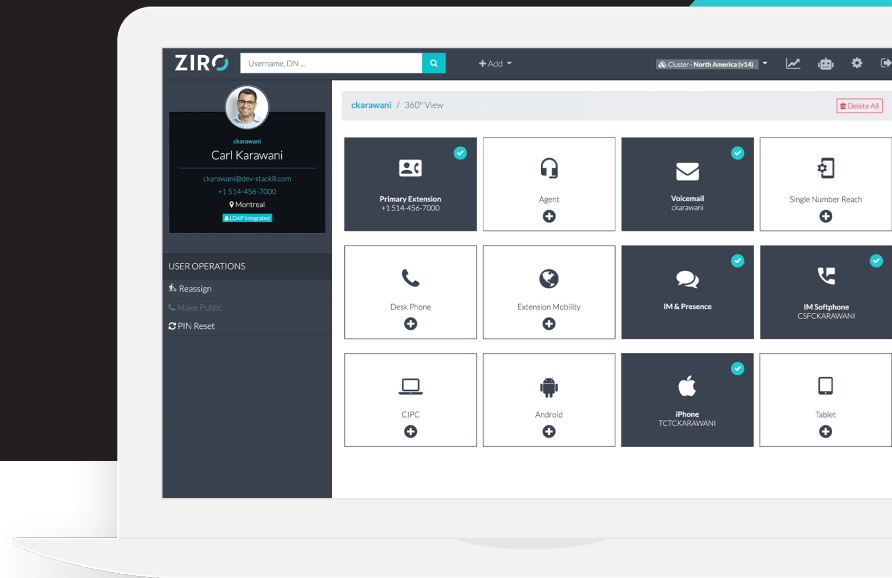




Empower your help desk

ZIRO Provisioning for Cisco UC



With ZIRO Provisioning for Cisco UC, you can offload day-to-day tasks to your helpdesk without ever having to worry about complex templates or compromising admin security. You can also extend ZIRO any way you want with easy-to-use APIs and ITSM integrations.

ZIRO can be fully configured for Cisco Unified Communications – Managing phones, voicemails, dial plans and agents.

No BS. No surprises. No hassle.

Manage Your Tech

Onboarding and offboarding is easy with ZIRO. You can manage all the MACDs and DID's for your entire workforce with a simple click of the mouse.

Automate Your Tasks

With ZIRO workflow automation you can setup provisioning and device modifications without ever needing manual intervention.

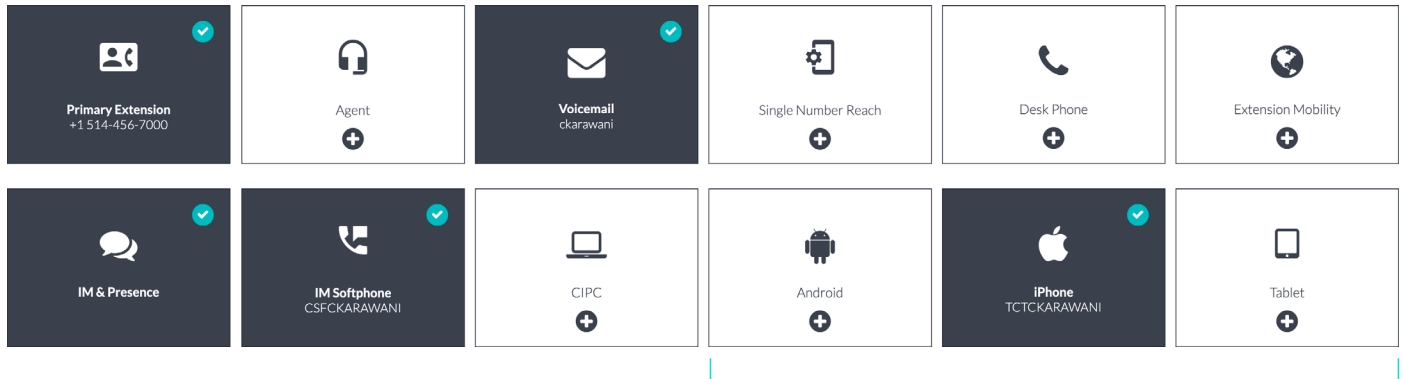
Control Your Workplace

ZIRO provides the big picture with comprehensive analytics and reporting so you can make informed decisions about user and device usage.

DN	Ex:230.121*12			
6094	6095	6096	6097	6098
6099	6100	6101	6102	6103
6104	6105	6106	6107	6108
6109	6110	6111	6112	6113
6114	6115	6116	6117	6118
6119	6120	6121	6122	6123
6124	6125	6126	6127	6128
6129	6130	6131	6132	6133
6134	6135	6136	6137	6138
6139	6140	6141	6142	6143
6144	6145	6146	6147	6148
6149	6150	6151	6152	6153
6154	6155	6156	6157	6158
6159	6160	6161	6162	6163
6164	6165	6166	6167	6168
6169	6170	6171	6172	6173
6174	6175	6176	6177	6178

SETUP UCCX/PCCE AGENTS
IN SECONDS

ONBOARD AND OFFBOARD CISCO USERS IN MINUTES



Master Feature List for Cisco UC

MANAGE

- Live and Interactive 360 View
- 1-Click Provisioning with No Template Required
- Dial Plan Management
- Agent Provisioning & Skilling
- Voicemail Management and Pin Resets
- Phone Model Swap
- Drag n' Drop Phone Editor
- Profile Reassignments
- Misconfiguration Feedback
- UnifiedFX Remote Control
- Comprehensive Audits
- Role Based Access Control
- Single Sign-On (SSO)

CONTROL

- Reports Designer
- Device Utilization with Registration Status
- Dial Plan Inventory of Extensions and DID's
- Global LDAP/AD Directory Reports
- License Optimizations

AUTOMATE

- Zero-touch Provisioning and Deprovisioning
- Automation Jobs based on LDAP Filters
- Bulk Provisioning
- ServiceNow Automation
- RESTful APIs

INTEGRATE

- Cisco Call Manager (CUCM)
- Cisco Unity Connection (CUC)
- Cisco IM & Presence
- Cisco UCCX
- Cisco PCCE

SELF-SERVE

- Deskphone Self-Provisioning
- Drag & Drop Phone Editor (Speed Dials/BLFs)
- Call Forwarding
- Pin Reset for Voicemail
- Pin Reset for Extension Mobility
- Single Number Reach